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| Family relationships are improving as a result of FFT |
| How long have you been involved in FFT?   * Less than 6 weeks * 6weeks -3mths * 3mths-6mths |
| My culture and beliefs are respected and acknowledged |
| I can access support to help me be involved with education or work |
| I have my appointments within a reasonable time frame |
| Which team are you here to see |
| My appointments are within a reasonable time frame |
| The people/services I meet listen to me and explain things clearly |
| My expectations are being met |
| Did we see you promptly |
| Did we listen and explain |
| Did we meet your expectations |
| Were we welcoming and friendly? |
| When I need to see someone the wait time is not too long |
| My parenting responsibilities are included in my assessment and treatment |